

Considerate Constructors Scheme

Monitor's Site Report



Project name	Devonport EfW CHP Facility		
Contractor name	MVV O&M GmbH		
Onsite contact(s)	Jurgen Folz		
Site ID number	69462	Visit no.	2
		Visit date	22/11/2013

Site description, context and location

Continued Installation of waste to energy recycling plant, a very professional 1st impression. Secure site entrance, gateman in place and provides suitable access advice. Visit held at main accommodation, site tour completed there are also several satellite welfare units distributed around site for operatives use which would benefit from screens. Good access via main link road to support off site TMP, very good use of signage providing clear information of site access and alternative parking solutions, and to reduce any possible negative impact on local community and near by school, emergency services and business's, offices located within segregated accommodation of site boundary area, with project located on the edge of a large city of Plymouth and adjacent to Naval dockyard.

Checklist section	Category score		Score descriptor
1. Enhancing the Appearance	9	/10	1 Gross Failure
2. Respecting the Community	9	/10	2 Failure
3. Protecting the Environment	9	/10	3 Major non compliance
4. Securing everyone's Safety	9	/10	4 Minor non compliance
5. Caring for the Workforce	9	/10	5 Compliance
Total score	45	/50	6 Good
			7 Very Good
			8 Excellent
			9 Exceptional
			10 Innovative

For more information on score descriptors, see 'Site Scoring Explained' or visit www.ccscheme.org.uk

Executive summary

SM along with support from liaison team continue to provide valuable info to community of the complicated issues of all the different tasks that are carried out including sensitive issues of travel movement, mainly off site TMP also the use of large crane systems. There are many specialist works to consider that require skilled specialist awareness in particular environmental aspects of the surrounding area and the sites proximity to the Naval dockyard and water front, some tasks carried out to enhance and protect the existing natural environ ponds providing feeding areas for the local wild life. SM aware of negative issues that may arise from local residents over looking site & ensures liaison team support community some minor concerns have been addressed, Community awareness of works required & how the company supports the community as a whole has been continued to impressive levels. Issues surrounding environmental performances are well developed with arrangements monitoring vehicle use & movements, a new bridge spanning across the existing ponds is now complete, noise issues considered sound meters in place, noise from plant monitored, good use of a sustainable purchase policy and material re-use in place. Training regimes continually monitor ops performance, SM is very aware of the high level of safety that needs to be considered, safety manager resident on site. SM is actively working towards health and well being of the workforce, health screening opportunities are in place, and SM has displayed increased info of the advantages to the workforce to consider their work place environment over 400 ops are now on site the SM team is very supportive to ensure all concerns are dealt with, an open door policy supports the work force of home and work balance with involvement & feedback encouraged. It is clear that this site has thoughts towards innovative suggestions.

Innovative activities

1. Appearance	
2. Community	
3. Environment	
4. Safety	
5. Workforce	

While an innovative activity is required to achieve a score of 10 in any section, such activities will be recorded regardless of score. When recorded on a visit where a score of 10 has not been achieved, the activity may count towards achieving a 10 score on subsequent visits. An innovative activity will only count once towards a 10 score unless it is further developed and improved. See 'Site Scoring Explained' for further details.

Monitor name	Richard Gilmour
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Monitor's Site Report - Detailed summary of findings



Project name	Devonport EfW CHP Facility		
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1. Enhancing the Appearance	9	/10
<p>Very professional 1st impression, access clear with good segregated parking for all abilities provided, no obstructions evident, increased facilities are now in place providing a very professional image of site accommodation, site is currently catering for 400 male & female ops, material storage area's in place and segregated. No mud or debris evident, very good vehicle/wheel wash facility. Permanent gateman with meet & greet policy and records all details and provides safe access info. Offices provide an excellent image very clean & tidy. Excellent all round facilities provided, vehicles & plant maintained to meet environ targets of performance. Operatives are provided with high quality PPE & appears professional, smoking is permitted in designated areas only, support to quit smoking promoted & very informative. SM delegates duties to ensure office & boundaries are clear & free from litter, which includes the waste areas also office waste is segregated, covered skips in use. No graffiti/vandalism evident, compound transparent & provides a positive image. Private cleaning operatives locally employed. Satellite welfare units maintained by the work force. TBT/housekeeping to ensure welfare maintenance controlled. Ops are advised of smoking policies if working on site, and not to create a negative image. Company liaison officer assists SM and promotes corporate image, PPE branded, information packs available to promote site operations, good use of site entrance to promote project details, good work force awareness schemes continued.</p>		
2. Respecting the Community	9	/10
<p>Site team given specific responsibilities to ensure those affected by work are supported & sensitive concerns of the off site TMP monitored, resident meetings attended. Shops & local businesses receive info with support provided. Off site TMP in place, pre-arranged delivery schedules. On site TMP displayed. Liaison officer ensures communities are aware of flexible working times to avoid nuisance, acoustic systems & monitoring in place. Site using CCS neighbour flyers, ops info code of practice booklets & comments/complaints register, banner publicly displayed. Project provides over 70% locally employed some foreign specialist ops now on site. No radios, phones in private areas. No cameras permitted. Over flow alternative parking + shuttle bus and free use of city link travel available. Ops receive behaviour standards training. 24/7 contact details displayed & provided. Company support locals & contribute to back to work initiatives within the community along with many community events supported and charity collections and donations. Site work together to deliver CCS requirements & receives reviews from senior management and clients. Good CCS action plan evident. CCS codes completely revised following every report. Company provide many goodwill gestures to community & actively promote company values, major investment to contribute new community green areas under way, local company carrying major new landscaping designs and tree planting to support environmental considerations of site performance, many benefits provided FOC.</p>		
3. Protecting the Environment	9	/10
<p>Environ doc displayed along with inductions & TBT, up dates & plans provided. Specific environ concerns are identified in advance of several tasks completed. SWMP comprehensive & again up dates provided all details of site waste and energy consumption displayed for ops, SMART waste system in place + canteen & office segregation, also site waste segregation. Supply chain involved in waste recovery & recycling. Action plan includes info to minimise waste, & to reduce waste & energy consumption, sustainable material & purchase plan in place, CFC/PEFC + COC in place. Vibration monitored to prevent negative impact. Birds, wild life, water course issues identified, specific action plan to protect local ecology, surveys monitored. Hazardous mats segregated & stored separately, spillage kits available. SM receives environ training & provides awareness work shops for ops & supply chain, environ training provided on site for ops awareness. Liaison officer ensures clients are aware of company environ action plans & all recycling completed. Info is fed to ops & supply chain of company targets met. Operatives feedback encouraged, ops receive support to minimise consumption bike rack and cycle to work initiative implemented, CO2 + site footprint recorded, there are 50 accommodation cabins with EPC evidence. Travel plan developed to minimise distance & possible disruption to local environments. Whole operation on completion will provide a long lasting environmental benefit for the South West region.</p>		
4. Securing everyone's Safety	9	/10
<p>A&E info displayed, minor injury details & route provided. 1st aid details & equipment available, suitable identification of supervisor for each team + 1st aider on PPE, separate 1st aid room facilities on site. CPHSP implemented & reviewed by SM & permanent on site HSE officer. Ops skills recorded. Site rules displayed. Visitors inducted & escorted, graduate students supporting H / S initiatives. Separate access to site offices. Off security in place. Fire evacuation drills carried out. SM carries out meetings with ops to offer opportunity to improve site safety many training sessions held, suggestion/near miss encouraged. SM displays contact details. Site safety + HSE alerts displayed. RAMS monitored & signed off. Clear routes around site provided. Banks man trained operative assists deliveries, secure parking facilities provided. Emergency services advised of site location. Emergency action plan displayed. SM trained fire Marshall, fire Marshal training part of company training matrix. Fire fighting equipment located around site. Vehicle movements use lights to advise when operating. Speed limits displayed. Hazard & site risk board displayed. SM carries out meetings with ops to discuss behaviour roles & culture change.</p>		
5. Caring for the Workforce	9	/10
<p>Equality/diversity + anti discrimination policy discussed during visit, CCS encouraged, no swearing, shouting or offensive material. SM provided welfare facilities for both male & female use, separate facilities available + lockers & showers, all abilities facilities at main accommodation. SM provides on site construction training. Company training matrix in place. Occupational health info extensively displayed, D/A in place, defib unit available on site. Ops medical requirements recorded + contact details, annual health screening promoted. Hot cooking facilities on site with a professional catering kitchen supporting 255 persons, Ops advised to maintain welfare facilities. Whistle blowing/no blames culture encouraged. SM keen to offer schools/colleges site tour opportunities, liaison officer visits schools. PM provides ops occupational health risks, & encourages well being. Healthy options clearly displayed. Healthy eating options promoted. Company provide health screening advantages. SM advises of sun/heat exposure limits, fresh chilled drinking water provided. Welfare facilities have a specific cleaning regime which is monitored by supervisors. SM operates an open door policy for suggestions & feedback, an extensive you have a 'VOICE' policy and workforce 'Your Opinion' survey has been completed with results displayed and fed back into our industry to assist to support embedded culture.</p>		
Overall score	45	/50

*The contents of this report are a reflection of the meeting held between the Scheme's Monitor and the site representative, and the activities and initiatives witnessed at the time of the visit. When appropriate **bold italic** statements will indicate where improvements can be made.*