

Considerate Constructors Scheme

Monitor's Site Report



Project name	Devonport EfW CHP Facility		
Contractor name	MVV O&M GmbH		
Onsite contact(s)	Jurgen Folz		
Site ID number	69462	Visit no.	1
		Visit date	25/06/2013

Site description, context and location

Installation of waste to energy recycling plant, works on Public sector highways now complete and provide a very professional 1st impression as you enter site entrance provides an environmental benefit with the re-use of retained land and a reduction of waiting traffic at this sometimes very busy entrance to neighbouring Naval dockyard. Visit held at main accommodation area there are also several satellite welfare units distributed around site for operatives use. Good access via main link road to support off site TMP very good use of signage providing clear information of site access and alternative parking solutions, and to reduce any possible negative impact on local community and near by school, emergency services and business's, offices located within segregated accommodation of site boundary area, with project located on the edge of a large city along the South West namely Plymouth.

Checklist section	Category score		Score descriptor
1. Enhancing the Appearance	7	/10	1 Gross Failure
2. Respecting the Community	9	/10	2 Failure
3. Protecting the Environment	9	/10	3 Major non compliance
4. Securing everyone's Safety	9	/10	4 Minor non compliance
5. Caring for the Workforce	9	/10	5 Compliance
Total score	43	/50	6 Good
			7 Very Good
			8 Excellent
			9 Exceptional
			10 Innovative

For more information on score descriptors, see 'Site Scoring Explained' or visit www.ccscheme.org.uk

Executive summary

SM along with support from liaison team provide valuable info to community of the complicated issues of all the different tasks that are carried out including sensitive issues of travel movement, mainly off site TMP. There are many specialist works to consider that require very special awareness in particular environmental aspects of the surrounding area and the sites proximity to the Naval dockyard and water front, and also the works carried out on highways which are now complete. SM aware of negative issues that may arise from local residents over looking site & ensures liaison team support community, site & company have been very supportive of residents, one has been provided a trip to Germany with a guide provided of the works now being carried out. Community awareness of works required & how the company supports the community as a whole is provided from liaison team concerns from other residents have been professionally and delicately handled. Issues surrounding environmental performances are well developed with arrangements monitoring vehicle use & movements, noise issues considered sound meters in place, good use of a sustainable purchase policy and material re-use in place. Training regimes continually monitor ops CPD, SM is very aware of the high level of safety that needs to be considered with the community & highways largely affected and any sensitive concerns. SM is actively working towards health and well being of the workforce, health screening opportunities are in place, and SM has displayed increased info of the advantages to the workforce to consider their work place environment, an open door policy supports the work force home and work balance with involvement encouraged. With all aspects of our checklist considered this is a professionally run site with an excellent team in place, the information received on my second visit was extremely good informative and very appreciated. It is clear that this site has thoughts towards innovative suggestions.

Innovative activities

1. Appearance	
2. Community	
3. Environment	
4. Safety	
5. Workforce	

While an innovative activity is required to achieve a score of 10 in any section, such activities will be recorded regardless of score. When recorded on a visit where a score of 10 has not been achieved, the activity may count towards achieving a 10 score on subsequent visits. An innovative activity will only count once towards a 10 score unless it is further developed and improved. See 'Site Scoring Explained' for further details.

Monitor name	Richard Gilmour
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Monitor's Site Report - Detailed summary of findings



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1. Enhancing the Appearance	7	/10
<p>Good 1st impression, access clear with good segregated parking for all abilities provided, no obstructions evident, increased facilities are now in place providing a very professional image of site accommodation, site is currently catering for 255 persons, material storage area's in place, secure fencing provided in areas as required. No mud or debris evident, very good vehicle/wheel wash facility. Permanent gateman with meet & greet policy and records all personal skills details as required. Offices provide a good image clean & tidy. Satellite areas could be fenced with mesh screens. Very good all round facilities provided, vehicles & plant maintained to meet environ targets of performance. Operatives are supplied with specific good quality PPE which appears professional, SM may consider condition of certain PPE in use, smoking is permitted in designated areas only, help to advise need to quit smoking promoted very informative. SM delegates duties to ensure office & boundaries are clear & free from litter, which includes the waste areas also office waste is segregated, covered skips in use. No graffiti/vandalism evident, compound transparent & provides a positive image. Private cleaning operatives locally employed. Satellite welfare is maintained by the work force. TBT/housekeeping to ensure welfare maintenance controlled. Ops are advised of smoking policies if working on site, and not to create a negative image. Company liaison officer assists SM and promotes corporate image, PPE branded as required, information packs available to promote site operations, good use of site entrance to promote project details, good work force awareness schemes such as ops reps on site.</p>		
2. Respecting the Community	9	/10
<p>Site liaison team been given specific responsibilities to ensure all those affected by work are supported & sensitive concerns of the off site TMP receive regular, resident meetings attended. Shops & local businesses receive info with support provided. Off site TMP in place inc pre-arranged delivery schedules. On site TMP displayed + at satellite & welfare. Liaison officer ensures communities are aware of flexible working times to avoid nuisance, acoustic monitoring in place from external source. Site using CCS neighbour flyers, ops info code of practice booklets & comments/complaints register, banner publicly displayed. Project provides 70% locally employed. No radios, phones in private areas. No cameras permitted. Over flow alternative parking + shuttle bus and free use of city link travel available. Ops receive behaviour standards training. 24/7 contact details displayed & provided. Company support locals & contribute to back to work initiatives within the community. Site work together to deliver CCS requirements & receives reviews from senior management. Good CCS action plan evident. CCS codes completely revised now in new checklist. Company provide many goodwill gestures to community & actively promote company values, major investment to contribute new community green areas under way, local company carrying major new landscaping designs and tree planting to support environmental considerations of site performance, these works are provided FOC for community enjoyment.</p>		
3. Protecting the Environment	9	/10
<p>Environ doc displayed along with inductions & TBT, up dates & plans provided. Specific environ concerns are identified in advance of several tasks carried out. SWMP very comprehensive & again up dates provided SMART waste system in place + canteen & office segregation, also site waste segregation. Supply chain involved in waste recovery & recycling. Action plan includes info to minimise waste, & to reduce waste & energy consumption, sustainable material & purchase plan in place, PEFC + COC for all timbers used + COC. Vibration monitored to prevent negative impact. Birds, wild life, water course issues identified, specific action plan to protect local ecology, surveys monitored. Hazardous mats segregated & stored separately, spillage kits available. SM receives environ training & provides awareness work shops for ops & supply chain. Liaison officer ensures clients are aware of company environ action plans & all recycling options. Info is fed to ops & supply chain of company targets met. Operatives feedback encouraged, ops receive support to minimise consumption bike rack and cycle to work initiative implemented, CO2 footprint + CO2 recorded, there are 50 accommodation cabins installed on this site all of which are economically designed to significantly reduce CO2 emissions and site footprint, EPC's of units to be provided are to be fitted shortly as SM has requested them ahead of my visit. Travel plan developed to minimise distance & possible disruption to local environments. Whole operation on completion will provide a long lasting environmental benefit for the South West region.</p>		
4. Securing everyone's Safety	9	/10
<p>A&E info displayed, minor injury departs & route provided. 1st aid details & equipment available, suitable identification of supervisor for each team + 1st aider on PPE, separate 1st aid room facilities on site. CPHSP implemented & reviewed by SM & permanent on site HS & E officer. Ops skills recorded. Site rules displayed. Visitors inducted & escorted, graduate students supporting H & S initiatives. Separate access to site offices. Security in place. Fire evacuation drills carried out. SM carries out meetings with ops to offer opportunity to improve site safety, suggestion/near miss encouraged. SM displays contact details. Site safety + HSE alerts displayed. RAMS monitored & signed off. Clear routes around site provided. Banks man trained operative assists deliveries, secure parking facilities provided. Emergency services advised of site location. Emergency action plan displayed. SM trained fire Marshall, fire Marshal training part of company training matrix. Fire fighting equipment located around site. Vehicle movements use lights to advise when operating. Speed limits displayed. Hazard & site risk board displayed. SM carries out meetings with ops to discuss behaviour roles & culture change.</p>		
5. Caring for the Workforce	9	/10
<p>Equality/diversity + anti discrimination policy discussed during visit, CCS encouraged, no swearing, shouting or offensive material. SM provided welfare facilities for both male & female use, separate facilities available + lockers & showers, all abilities facilities at main accommodation. SM provides on site construction training. Company training matrix in place. Occupational health info extensively displayed, D/A in place, defib unit available on site. Ops medical requirements recorded + contact details, annual health screening promoted. Hot cooking facilities on site with a professional catering kitchen supporting 255 persons, Ops advised to maintain welfare facilities. Whistle blowing/no blames culture encouraged. SM keen to offer schools/colleges site tour opportunities, liaison officer visits schools. PM provides ops occupational health risks, & encourages well being. Healthy options clearly displayed. Healthy eating options promoted. Company provide health screening advantages. SM advises of sun/heat exposure limits, fresh chilled drinking water provided. Welfare facilities have a specific cleaning regime which is monitored by supervisors. SM operates an open door policy for suggestions & feedback, an extensive you have a 'VOICE' policy and workforce 'Your Opinion' survey has been completed with results displayed and fed back into our industry to assist to support embedded culture.</p>		

Overall score	43	/50
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The contents of this report are a reflection of the meeting held between the Scheme's Monitor and the site representative, and the activities and initiatives witnessed at the time of the visit. When appropriate bold italic statements will indicate where improvements can be made.